**EXHIBIT B** 

## The McGraw-Hill Companies

The McGraw-Hill Companies is committed to utilizing all opportunities to continuously improve its processes, services, and programs for the benefit of customers and employees. The following Exit Interview Questionnaire is a valuable means of gathering feedback from our departing employees. We collect this information to identify trends regarding organizational practices, culture, benefits, etc. and to share it with senior management. The contents of this Exit Interview Questionnaire do not in anyway impact your eligibility for rehire, as the information does not become part of your personnel file.

		, , ,					
1.	Is your decision to leave the company influenced by any of the following?						
	X Better Job Opportunity	Recognition					
	X Better Pay Benefits	Relocation					
	Commute	Return to School					
	Family Reasons	Retirement					
	Health/Medical Reasons	Working Conditions					
•	Mutual Agreement	Work Hours					
	Nature of Work	X Other:	Formatted: Font: Bold				
			Formatted; Fort; Bold				
	Companies are the following: Good Benefits Tuition Reimbursement I heard it was a good comp	acceptance of a job with The McGraw-Hill any to work for					
3.	3. Did you understand the job expectations when you were hired? Did they differ once you joined us, and if yes, how so?  Yes I did understand the job expectations when I was hired but like any other job my responsibilities did change as the department evolved and required my assistance in other areas. I welcomed this change because it allowed me to learn about other areas of human resources. I was involved in many interesting projects and assignments throughout the four years I served as an HR Coordinator at the McGraw-Hill Companies.						

I would rate my performance as a person who Exceeds Expectations. I will do anything to make sure that the job gets done efficiently and effectively.

5. What made your employment enjoyable?

What made my employment enjoyable was the group of people that I worked with and the work that I was able to get involved in. I was able to get involved in some very interesting work and projects.

6. Prior to making your decision to leave, did you explore opportunities through the internal career opportunities postings?

I did explore opportunities through the internal career opportunities postings. Below are the list of jobs that I applied for in the past 2 years.

- Human Resource Representative (IMS) filled internally
- Human Resource Associate (CVC) filled externally
- Human Resource Representative (S&P) filled internally
- Recruiting Specialist, Campus Recruitment (Corporate) filled externally
- Talent Acquisition, Specialist (Corporate) filled externally
- Human Resource Representative (MHE) filled internally
- 7. What, if anything, could have been done to prevent you from leaving?
  - Career Opportunities
  - Career Development
  - Pay
  - Fair and equal treatment

8. Please rate the <u>supervision</u> you received in regard to the following:

	Poor → → Excellent		
Demonstrated fair and equal treatment	1 2 3 4 X	Comments	Formatted Table
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Provided recognition on the job	X
Is knowledgeable of business and	X
business practices	
Assigned a workload that fully	X '
utilized employees' capabilities	
Encouraged cooperation and	X
teamwork	

9. Please rate your salary and benefits:

1	Poor → → Excellent		
	1 2 3 4	Comments	Formatted Table
Compensation Package	X		•
Medical/Dental	X		
Retirement Plans	X	,,, , , , ,	
Vacation	X	***	
Tuition Reimbursement	X		
Work Life (counseling services,	. X		
educational scholarship and loan		-	
programs, flexible spending		,	•
accounts)			•

10. Please rate the following in relation to your job:

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Cooperation within your department		1 .	x:					•
Communication within your		;		X ·				
department	. :	: :						
Training and Development			XΙ				,	
Potential for Professional	X	:	:			•		
Advancement			:	;		1		
Feeling of belonging	. i	X				· · · · · · · · · · · · · · · · · · ·		

Please add any comments you may have about your experience:

Had I been given an opportunity to grow professionally and develop I would have never left The McGraw-Hill Companies. My experiences at the company have shown me that African Americans and other minorities have not been treated fairly in regards to promotions and development. This directly impacts professional development and compensation. I pursued a higher degree to further my career path at The McGraw-Hill Companies. I pursued a Master's degree in Human Resources Management and Labor Relations at the New York Institute of Technology. However, I was denied six or more opportunities at The McGraw-Hill Companies. Most of the times I was never given a clear explanation as to why I was denied the positions that I applied for. I have been

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an employee of The McGraw-Hill Companies for eight years and I feel that there should have been some type of "follow-up" especially since I was an internal candidate. Many times this was not the case.

Name: Glovanna L. Henson

Date: August 12, 2005

Department: Corporate Human Resources

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